



# Self Help Resources

## Debts, Super & Insurance

### Online Resources and Phone

Australia Financial Complaints Authority 1800 931 678	<a href="http://afca.org.au">afca.org.au</a>
Telecommunications Industry Ombudsman 1800 117 000	<a href="http://tio.com.au">tio.com.au</a>
Energy & Water Ombudsman 9220 7588	<a href="http://ombudsman.wa.gov.au/energyandwater">ombudsman.wa.gov.au/energyandwater</a>
Australian Securities & Investment Commission 1300 300 630	<a href="http://asic.gov.au/about-asic/what-we-do/our-role">asic.gov.au/about-asic/what-we-do/our-role</a>
Way Forward 1300 045 502	<a href="http://wayforward.org.au">wayforward.org.au</a>

### Phone, Online and Printable Resources

Consumer Credit Legal Service WA 9221 7066	<a href="http://cclswa.org.au">cclswa.org.au</a>
National Debt Helpline 1800 007 007	<a href="http://ndh.org.au">ndh.org.au</a>

### Online and Printable Resources

Moneysmart	<a href="http://moneysmart.org.au">moneysmart.org.au</a>
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### Online Resources and Find a Financial Counsellor

Financial Counselling Network Phone your local member agencies for financial counselling appointment	<a href="http://financialcounsellingnetwork.org.au">financialcounsellingnetwork.org.au</a>
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